Bug Report - CareLink Hospital Portal

Defects found during exploratory testing of the CareLink patient portal.

Project	CareLink - Hospital & Patient Care (Patient Portal)
Build / Version	Preview build (not published)
Tested on	Microsoft Edge, Windows 11 laptop
Test date	10/10/2026
Reported by	Tester
Modules tested	Homepage, Bed availability, Doctors & staff
Total bugs	5 (1 High, 2 Medium, 2 Low)

Bug Summary

Bug ID	Title	Module	Severity	Status
BUG-001	Doctor is shown as 'Available' outside working hours and working days	Doctors & staff	High	New
BUG-002	Placeholder data is displayed in the Doctors & staff page	Doctors & staff	Medium	New
BUG-003	'Find a bed' button is cut off in the Homepage welcome banner	Homepage	Medium	New
BUG-004	Page header title is wrong / inconsistent between pages	General (Header)	Low	New
BUG-005	Extra '·' symbol appears after the room number on bed card ER-002	Bed availability	Low	New

BUG-001: Doctor is shown as 'Available' outside working hours and working days

Bug ID	BUG-001
Module	Doctors & staff
Severity	High
Priority	High
Status	New
Environment	Preview build, Microsoft Edge, Windows 11
Preconditions	Doctors & staff page is open. Time of test: Friday 09/10/2026, 11:58 PM.
Steps to Reproduce	1. Open the CareLink portal. 2. Click 'Doctors & staff' from the sidebar. 3. Open the 'Doctors' tab. 4. Look at the Doctor A card: status and working hours.
Expected Result	Doctor A works 8 AM - 2 PM, Sunday - Thursday. At 11:58 PM on Friday the doctor is outside working hours, so the status should NOT be 'Available' (e.g. 'Off duty' / 'Unavailable').
Actual Result	Doctor A is displayed with a green 'Available' status. Doctor B (10 AM - 6 PM, Sunday - Thursday) shows 'In Surgery' at the same time.
Impact / Notes	Patients may think a doctor can be reached at any time. The 'Doctors available' counter on the Homepage may also be wrong because of this.
Attachment	Screenshot of the issue (attach before sending)

BUG-002: Placeholder data is displayed in the Doctors & staff page

Bug ID	BUG-002
Module	Doctors & staff
Severity	Medium
Priority	Medium
Status	New
Environment	Preview build, Microsoft Edge, Windows 11
Preconditions	Doctors & staff page is open.
Steps to Reproduce	1. Open the 'Doctors & staff' page. 2. Check the names, emails and phone numbers on the doctor cards.
Expected Result	Real doctor names and valid contact details are displayed.
Actual Result	Names are 'Doctor A' and 'Doctor B'. Emails are doctor.a@example.com and doctor.b@example.com. Phone shows 'Phone not provided'.
Impact / Notes	Fake data should not be visible in a patient-facing portal. Patients have no valid way to contact the doctors.
Attachment	Screenshot of the issue (attach before sending)

BUG-003: 'Find a bed' button is cut off in the Homepage welcome banner

Bug ID	BUG-003
Module	Homepage
Severity	Medium
Priority	Medium
Status	New
Environment	Preview build, Microsoft Edge, Windows 11
Preconditions	Homepage is open. Browser: Microsoft Edge on Windows, screen resolution not changed.
Steps to Reproduce	1. Open the CareLink Homepage. 2. Look at the welcome banner ('Your care starts before you arrive.'). 3. Check the 'Find a bed' button at the bottom of the banner.
Expected Result	The 'Find a bed' button is fully visible, with normal height and spacing from the banner edge.
Actual Result	The button is clipped at the bottom edge of the banner, and its text is touching the border. The statistic cards below the banner are also very close to the banner.
Impact / Notes	This is the main call-to-action of the Homepage. Please also check other screen sizes.
Attachment	Screenshot of the issue (attach before sending)

BUG-004: Page header title is wrong / inconsistent between pages

Bug ID	BUG-004
Module	General (Header)
Severity	Low
Priority	Low
Status	New
Environment	Preview build, Microsoft Edge, Windows 11
Preconditions	Portal is open.
Steps to Reproduce	1. Click 'Bed availability' in the sidebar and look at the title in the top header. 2. Click 'Doctors & staff' and look at the title again.
Expected Result	The header title matches the current page (e.g. 'Bed availability', 'Doctors & staff') with the same capitalization everywhere.
Actual Result	The header shows 'Homepage' while the user is on Bed availability, and shows 'staff' in lowercase on the Doctors & staff page.
Impact / Notes	This may be a page name configured in the builder/preview. Please confirm if the header is meant to show the page name.
Attachment	Screenshot of the issue (attach before sending)

BUG-005: Extra '·' symbol appears after the room number on bed card ER-002

Bug ID	BUG-005
Module	Bed availability
Severity	Low
Priority	Low
Status	New
Environment	Preview build, Microsoft Edge, Windows 11
Preconditions	Bed availability page is open.
Steps to Reproduce	1. Open 'Bed availability'. 2. Look at the ward/room line of card ER-002. 3. Compare it with ER-001 and ER-003.
Expected Result	All cards use the same format, for example 'Emergency · Room 001'.
Actual Result	ER-002 shows 'Emergency · Room 001 ·' with an extra dot at the end.
Impact / Notes	Small UI issue. Please check if other cards have the same problem.
Attachment	Screenshot of the issue (attach before sending)